



Cardmember Services
P.O. Box 15298
Wilmington, DE 19850-5298

Questions?

 1-800-235-9978

 1-800-582-0542



September 21, 2018



Update: We applied MLA benefits to your account

Your account ending in 

Dear Spencer 

Your account is eligible for benefits under the Military Lending Act (MLA) and Chase policy (collectively referred to as "MLA").

We applied these benefits to your account:

- Your Military Annual Percentage Rate (MAPR) won't be more than 36%.
- If you have a promotional or introductory rate, you'll keep it for existing balances until it expires.
- Your contract rate won't be impacted and will remain as outlined in your Cardmember Agreement.
- We won't charge you fees, other than late fees and non-sufficient funds fees, if applicable.

If you have questions, please call our Military Specialists anytime at 1-800-235-9978. If you're overseas, call us collect at 1-318-340-3308.

Thank you for your business and your service to our country.

Sincerely,



Michael Boyle
Head of Business Practices, Chase Card Services

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