Chase Customer Service P.O. Box 17235 Wilmington, DE 19850-5298

Your Firstname Lastname Street Address City, State ZIPCODE

November 1, 2021

Regarding: Rejecting Chase Binding Arbitration Agreement

To Whom It May Concern:

On 26 October 2021, I received written communication from JP Morgan Chase Bank, N.A., explaining certain changes to the terms of my customer relationship. Among those changes is a new binding arbitration provision with an opt-out notice.

Please note that I REJECT the Chase Binding Arbitration Agreement effective December 11, 2021. Please confirm receipt of this rejection and annotate my account(s) appropriately.

I reject forced arbitration of future disputes relating in any way to my relationship with JP Morgan Chase Bank, N.A., Chase Bank USA, N.A., and all parents, subsidiaries, affiliates, and related entities ("Chase"). I reserve my right to litigate all claims against Chase — including collective actions — in court.

Name: Firstname Lastname

Account Number(s): 4147-2222-3333-4444, 1234-5678-9012-2342

Billing Address: 124 Address Street, City, State ZIPCODE

Signature: (Actually sign here)

Thank you for your attention to this matter,

Signature

Firstname Lastname